

Warszawa, 07.04.2017 r.

IDEA BANK S.A.  
ul. Przyokopowa 33  
01-208 Warszawa

## LETTER OF RECOMMENDATION

In the years 2016 – 2017, Infinite Sp. z o.o. completed the document digitalization project for Idea Bank S.A.

In the course of the project, Infinite received a complete set of paper documents (bailiff seizures) and delivered digitalized data to Idea Bank. Scanned images of documents together with mandatory and optional metadata fed IT systems of the bank. Consequently, bank's employees can work with digital documents only in their everyday operating activities. The solution improved the efficiency and quality of work and ensured 24/7 access to the complete database. It is also worth noting that the adopted framework allowed for moving some employees to other business-relevant operational level tasks.

The project was completed in compliance with the agreed terms, while the project results meet the expectations of Idea Bank. Infinite's employees depicted professional and flexible approach while cooperating with the client.

We would like to recommend Infinite for its document digitalization services as a reliable and professional partner.



**IDEA BANK S.A.**  
ul. Przyokopowa 33, 01-208 Warszawa  
NIP 5260307560, REGON 011063638  
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