

DOCCA

Case Study

Infinite Paperless



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Partner in Pet Food:

boosting supply chain relations with Infinite EDInet Suite



Partner in Pet Food (PPF): well-established private label pet food manufacturer with an extensive network of salesforce. Handling huge volumes of purchase orders and invoices each month manually, PPF was looking to make this process more efficient. For this purpose, PPF partnered with Infinite IT Solutions & Docca in 2010 to implement the EDInet platform.

Country: **Hungary** Time: since **2010**

Solution: Infinite EDInet Suite

BEFORE DEPLOYMENT

Exchanging all purchase orders and invoices with business partners in paper, Partner in Pet Food had to deal with a long process of data entry on a daily basis. With a huge line of orders, there were incidents of mistakes in item identification, date or address information. This caused inconsistencies in transaction documents and consumed significant time to sort out these issues.

The invoicing process was a time-consuming stage due to a lot of printing and postal services involved. Also, since invoicing was not digitally managed, both Partner in Pet Food and their customers didn't have access to standardised information about the payment status.

WHY INFINITE EDINET SUITE?

Partner in Pet Food decided to implement the EDInet platform for its good quality/price ratio. The EDI provider was flexible about the EDInet integration process, and took into account specific requests of PPF and its business partners.

Complementary to the EDInet platform for exchanging purchase orders, Infinite IT Solutions & Docca provided Partner in Pet Food with the e-invoicing solution and a dedicated solution for the digital shipment documentation handling.

The deployment of EDInet was carried out fast, according to the agreed schedule. The provider properly introduced PPF to this new service and showed PPF the future benefits already at the very start of cooperation.





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AFTER DEPLOYMENT

Infinite EDInet Suite went live at PPF in 2010 and has been continuously used by the company since then. Approximately 5000 inbound purchase orders and 5000 outbound invoices are handled each month by the system, including: EDI invoices, EDI orders and PKI invoices.

Thanks to the deployment of Infinite EDInet Suite, Partner in Pet Food has achieved tangible improvements in the procure-to-pay process:

- With less manual data entry, there is nearly 100% data accuracy
- Significant savings on printing and postal costs

- Transparency of business processes e.g. tracking down invoices easily
- Faster payment collection achieved thanks to e-invoicing
- Greater customer satisfaction thanks to data automation

Since Infinite EDInet Suite makes a reliable and efficient solution, PPF keeps expanding

the scope of cooperation by adding new transaction documents to the EDI process.



With Infinite EDInet Suite in place since 2010 Partner in Pet Food has been able to leverage its supply chain relations successfully

